



January 13, 2010

Gibbs Brothers,

I just wanted to take a moment to mention how great your employees are. Mario, Ronis, Juan A. and Juan G. (and a couple of others stopped by but I didn't get their names) have been at the Credit Union recently to help us upgrade the power to our data room.

Everyone was very knowledgeable, helpful, kind and polite. They took the time each day to explain how the system works, what they were going to be working on for the day and asking if there was anything they can do for us. You have a great group of employees and because of that we will continue to call your company for any of our electrical needs.

Thank you to everyone for being so fantastic!!

A handwritten signature in blue ink that reads 'Cheri Powell'. The signature is written in a cursive, flowing style.

Cheri Powell
Burbank City Federal Credit Union